

Thanks for your email requesting information on our shelter programs. I hope this information will assist you.

IF YOU ARE IN A DOMESTIC VIOLENCE SITUATION:

We are dedicated to promoting the safety and success of domestic violence victims.

- For Shelter: Call 211 a 7 day, 24-hour English/ Spanish bilingual line to be connected with health and human services resources including domestic violence shelters throughout Maricopa County.
- For Information About Domestic Violence: The Arizona Coalition Against Domestic Violence website @ <http://www.azcadv.org/> includes information about how to know if you're in an abusive relationship, safety planning, how to help a domestic violence victim, available resources and more.

IF YOU ARE CURRENTLY IN HOUSING AND ARE SEEKING FINANCIAL ASSISTANCE:

Unfortunately, UMOM is unable to provide cash assistance, rental payments or utility payments. Please contact Community Information & Referral by dialing 211 for this type of assistance.

For families with income seeking affordable housing, please access our website for more details at http://www.umom.org/next_step_housing.

FOR SHELTER AND HOUSING NEEDS:

UMOM offers a number of shelter and housing assistance programs. Regardless of needs, the first place to start in our programs is to call **602-296-6879**. You will be asked to leave your contact information and we will return your call, in the order it was received. At that point we will be able to better assess needs and determine the best way that we can help.

IF YOU HAVE SERVED IN THE UNITED STATES MILITARY AND SEEKING SHELTER OR HOUSING:

UMOM offers a variety of services for female veterans and veterans with dependent children. Please call **602-466-1655**. You will be asked to leave your contact information and we will return your call, in the order it was received.

IF YOU NEED IMMEDIATE OVERNIGHT SHELTER:

UMOM operates an overnight shelter for women and families, in conjunction with the City of Phoenix. To access shelter, please call the **602-296-6879**

To qualify for our **Emergency Program**, a parent or legal guardian must enter with at least one minor under the age of 18, with proof of custody or guardianship, OR an adult can be pregnant in their 3rd trimester. *Please note there is an extensive waiting list for this program.* Other criteria that must be met are:

- The family must be homeless and fall at or below the 250% Income Poverty Guideline
- The family must agree to abide by our rules
- The family must be able to participate in a full time activity during their stay here (employment, school, intensive outpatient treatment)

Call us at **602-296-6879** to provide your information so we can contact you to complete a phone screening and schedule a Housing Barriers Assessment. Once qualifications are met and a family agrees to our program rules, they are then scheduled to attend an Orientation. Following orientation, families are placed on our waiting list which may be as long as a few weeks.

Each family lives in one room (with beds and a bathroom), about the size of a single hotel room. We do have a few larger rooms for larger families. Residents are required to meet with their case manager weekly. We provide meals at no cost in the Emergency program as no cooking is allowed in the rooms. We provide other resources including crisis counselors, a licensed child care facility, housing case managers, Education and Employment specialists, etc.

We also have a number of **Affordable Housing Programs** and will assess how we can best help, at the orientation.

TDD (for hearing impaired): (602) 759-1896 (8am – 5pm Monday – Friday)

